

Ein cyf / Our ref: ATISN 14568

Dyddiad / Date: 16/12/2020

Dear ,

**ATISN 14568 – Request for information in regard to Duffryn Ffrwd Manor, Old Nantgarw Road, Nantgarw, Cardiff.**

Thank you for your request for information which we received on 19 November 2020. Firstly I would like to express my condolences for the death of your Auntie.

I would also like to thank you for agreeing to speak with me over the phone about your request. As we discussed, I wanted to explain to you in person the reasons why I am unable to share this information with you.

I will write to you separately about the concerns you raised about your mother's wellbeing, care and support.

In your request you have asked for the following information in relation to Covid-19 at Duffryn Ffrwd Manor Care Home:

- **How many residents have passed away?**
- **How many positive tests are on record for the home?**

Whilst we do hold some data on Covid-19 cases and deaths in care homes, this is only where care home providers have notified us and it has been recorded as possible Covid-19 related. We do not hold data on whether deaths were confirmed as Covid-19 related.

When information is shared via FOI this information is made public. When releasing data into the public domain, we need to consider whether this might lead to individuals being identified. If we were to release information about positive Covid-19 cases and deaths in individual care homes, this could lead to individuals being identified by the care home in

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[www.arolygiaethgofal.cymru](http://www.arolygiaethgofal.cymru)

☎ 0300 790 0126  
✉ [ciw@gov.wales](mailto:ciw@gov.wales)

Care Inspectorate Wales (CIW)  
Government Offices  
Sarn Mynach  
Llandudno Junction  
Conwy  
LL31 9RZ  
[www.careinspectorate.wales](http://www.careinspectorate.wales)

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

which they reside or work.

We have therefore decided not to disclose data about Covid-19 cases and deaths in care homes at individual care home level. This is because this is personal health data that could lead to individuals being identified. This may cause distress to those individuals and to family members of residents who have passed away. This could also negatively impact the provision of care within the home to those who live there. We believe this information is therefore exempt from disclosure under the following sections of the Freedom of Information Act: Section 40(2) - Personal Data, Section 38(1) – Health & Safety and Section 31(1) – Law Enforcement. If you require further detail of our reasons for applying these exemptions we would be happy to provide this to you.

Care home providers have a legal duty to act in an open and transparent way with individuals who are receiving care and support, including their representatives. It is for this reason I would encourage you to discuss this request with them.

We do want to provide as much information as we can to the public, therefore we publish data on deaths of care home residents notified to Care Inspectorate Wales, including COVID-19 related deaths, at Local Authority level. The link to the latest release can be found at the following link: <https://gov.wales/notifications-deaths-residents-related-covid-19-adult-care-homes>

I'm sorry that I have not been able to provide you with the information you require and I understand this will be a disappointment for you.

If you are dissatisfied with this response, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,  
Welsh Government,  
Cathays Park,  
Cardiff,  
CF10 3NQ  
or Email: [Freedom.ofinformation@gov.wales](mailto:Freedom.ofinformation@gov.wales)

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely