



Llywodraeth Cymru
Welsh Government

ATISN 15045

26 April 2021

Dear,

ATISN 15045 – Postal Prescriptions

Thank you for your request to the Welsh Government for information under the Freedom of Information Act (2000) received on 1 April. You requested information relating to the Royal Mail delivering prescription medicine to those categorised as clinically vulnerable, specifically:

1. The number of prescriptions delivered by the Royal Mail to those who were categorised as clinically vulnerable and told to stay at home and 'shield' during the first wave of the pandemic between April and June 2020.
2. The cost to have the Royal Mail deliver prescription medicine to clinically vulnerable people on the shielding list between April and June 2020.

Our response

Between the period April to June 2020 Royal Mail delivered 514 prescriptions to those who were categorised as clinically vulnerable and told to stay at home and 'shield'. This cost a total of £1,693 for Royal Mail to provide this service. A breakdown of this data can be found in the table below:

Month	Cost	Number of deliveries
April 2020	£0	0
May 2020	£3	1
June 2020	£1,690	513
Total:	£1,693	514

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,