

By Email:

25 May 2021

Dear

Reference: ATISN 15119 – Request for Information - Hywel Dda's Patient Discharge and Transfer of Care Policy

On 6 May 2021 you asked for a copy of Hywel Dda UHB's Patient Discharge and Transfer of Care Policy that was submitted to HIW in 2016, as part of HIW's review of patient discharge from hospital to GP practice. I attach a copy of the policy along with an updated version, which supersedes the policy you requested.

HIW operates within the Welsh Government's framework for handling Freedom of Information requests. If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ

or Email: Freedomofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,

Wycliffe House, Water Lane,

Wilmslow.

Cheshire,

SK9 5AF.

Gwirio bod pobl yng Nghymru yn derbyn gofal da

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However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely

## **Enclosures:**

- 1. Hywel Dda UHB's Patient Discharge and Transfer of Care Policy 2016
- 2. Hywel Dda UHB's Patient Discharge and Transfer of Care Policy 2019