



Ein cyf/Our ref ATISN 15286

26 July 2021

Dear ,

Request for Information – ATISN 15286

Information requested

I wrote to you on 7 July regarding your request for information. You asked for the following in relation to Llangua Terrace on the A465 in Monmouthshire:

Camber issue -

1. What reports exist about the camber; attendance and consideration, specific location and decision

Traffic Calming -

2. What requests were there, why was this not progressed, what specific location were they to be cited

Scheme Monitoring -

3. What monitoring of the scheme occurred? Please provide the post 02/2011 reports assuming these differ from the 'inspection reports' which appear to be causal drive-byes.
4. What 'monitoring of the network as part of their wider duties' occurred (10/2011)

Road Safety Audit

5. A copy of the post-02/2011 audits
6. The commentary associated with the ongoing concern that was to be raised.
7. The Road Safety Appraisal, commissioned by SWTRA (04/07/2011) and the recommended topographical survey



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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding .

Community Council

8. Please provide the 'correspondence from the Community Council' (23/06/2011 email)

Accident Black Spot

9. The categorisation of the location as an 'accident black spot' (10/04/2016) – please provide the evidence in support of this and the information giving rise to such a categorisation

Bids for two separate programmes

10. Please provide the bids
11. The outcome correspondence

Recent speed limit review

12. Please provide the concerns raised under the speeding review and
13. The responses/outcome of this

14. Drainage

15. The investigation of the drainage (11/2020)

Our response

I can confirm that we hold information relating to your request.

From my searches however, I estimate it will cost more than the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 to answer your request. The appropriate limit specified for central government is £600. This represents the estimated cost of it taking over 24 hours of time to determine whether we hold the information and to thereafter locate, retrieve and extract it.

Requesting a broad scope of information (any information) as described over a 10 year timeframe makes the search very difficult and time consuming. Not all the information is grouped in the same place as there are 2 different departments and various members of staff of the Welsh Government that will have dealt with this subject matter. This would therefore encompass searching individual and team emails/letters/notes etc. across both departments. (Welsh Government and South Wales Trunk Road Agent)

A substantial volume of the information requested is stored on our Electronic Document and Records Management System, known as iShare, and within Outlook e-mail accounts for individual officials. iShare is the corporate repository for the majority of information created and received by Welsh Government Officials in the course of their duties that must be retained for business or historical purposes. Further information about iShare can be found under Section 7 of our Information and Records Management policy, which is available on the Welsh Government [website](#).

Documents are saved on iShare using naming conventions appropriate to the effective recording of information for our own purposes. Setting our systems in this way, and in line with our Records Management policy, enables effective delivery and will not necessarily lend themselves to being easily interrogated for generic requests for information.

A general iShare search using the search term 'Llangua Terrace' yielded over 1600 results. At an average estimate of one minute per result to check whether it is relevant to your request and then extracting the relevant information, it would take one official at least 26hrs to complete the exercise. However it is very likely the work would extend beyond that timeframe when email searches are also taken into account by relevant staff members.

Additionally, we have identified that on the South Wales Trunk Road Agent database there are 550 files which are a combination of pdfs, emails, drawings, images, spreadsheets and scanned documents. Each item would be around 4-5 pages on average, however some are considerably longer. Again at an average of one minute per document, the time it would take to interrogate all the folders would again far exceed the appropriate limit as defined above.

I have therefore concluded that it will cost more than the appropriate limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 to deal with your request. I have therefore decided to refuse your request under Section 12 of the FoIA as to comply with it would exceed the appropriate limit.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ
or Email: Freedom.ofinformation@gov.wales. Please remember to quote the ATISN reference number above. You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely