



Llywodraeth Cymru  
Welsh Government

26 November 2021

Ein cyf/Our ref: ATISN 15637

Dear

## Request for Information – ATISN 15637

I wrote to you on 9 November regarding your request for information regarding face coverings on trains:

### Information requested

You asked for:

1. **The number of instances where people have been fined for non-compliance of wearing masks on the Transport for Wales Network to date and from whence restrictions began on July 27 2021.**
2. **The number of instances where people have been denied travel for non-compliance of wearing masks on the Transport for Wales Network to date and from whence restrictions began on July 27 2021.**

### Our Response

I can confirm that the Welsh Government holds some of the information you have requested.

For question 1, neither the Welsh Government nor Transport for Wales holds this information. The Fixed Penalty Notices (ie. fines) are issued by British Transport Police as part of their enforcement activities. For further information you may wish to contact them: <https://www.btp.police.uk/rqo/request/ri/request-information/rip/request-information-police/request-information-about-police/?lid=&cid=&rid=73562&stepid=1>

For question 2, the information we hold is the weekly chart attached below. We have received permission from Transport for Wales to release this information to you.

As shown in the chart below, 10,522 people have been refused travel since restrictions started. This breaks down as a total of 6598 for the period August – December 2020, and 3924 for the period January 2021 – to present.



BUDDSODDWYR | INVESTORS  
MEWN POBL | IN PEOPLE

Llywodraeth Cymru /  
Welsh Government  
Parc Cathays / Cathays Park  
CF10 3NQ

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.



### Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at: Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or Email: [Freedom.of.information@gov.wales](mailto:Freedom.of.information@gov.wales). Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely