



Llywodraeth Cymru
Welsh Government

Ein cyf/Our ref ATISN 15670

Dear
Request for Information – ATISN 15670

13 December 2021

I wrote to you on 16 November regarding your request for information. Please accept my apologies for the delay in providing you with this response.

Information requested

1. How much (in pounds sterling) the Public Services Obligation (PSO) air service contract with Eastern Airways to run the north-south air link between Cardiff and Anglesey airports costs in total for the current contract and per year of the current contract.
2. When this current contract runs out
3. How many passengers have been carried by this service per year for each year of the current contract.
4. How much the subsidy given by Welsh Government is worth per passenger per year of the current contract (in pounds sterling)
5. Any statistics, if you have them, indicating how many passengers are repeat passengers or frequent flyers compared to unique or single use passengers per year of the current contract and if there are any statistics available indicating whether journeys are for business or pleasure (per year for the time period of the current contract).

Our Response

For question 1, the total subsidy available to Eastern Airways at the point of contract award was up to £8,529,282. The actual spend to date is:

- FY 2018/19 - £228,870
- FY 2019/20 - £1,981,191
- FY 2020/21 - £753,422
- FY 2021/22 – we do not hold this information
- FY 2022/23 – we do not hold this information

The current contract will expire on 17 February 2023.

The passenger numbers for question 3 are:



BUDDSODDWYR | **INVESTORS**
MEWN POBL | **IN PEOPLE**

Llywodraeth Cymru /
Welsh Government
Parc Cathays / Cathays Park
CF10 3NQ

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding .

- FY 2018/19: 1,675
- FY 2019/20: 13,930
- FY 2020/21: 0 – suspended due to the impact of COVID-19
- FY 2021/22: 0 – suspended due to the impact of COVID-19

The figures provided above are based on the number of passengers carried per single journey direction (e.g. Anglesey to Cardiff one way).

The subsidy costs for question 4 are:

- FY 2018/19: [$£228,870 / 1,675 =$] £136.64
- FY 2019/20: [$£1,981,191 / 13,930 =$] £142.22
- FY 2020/21: The service was suspended due to the impact of COVID-19. No passengers were carried.
- FY 2021/22: The service is suspended due to the impact of COVID-19.

We do not hold any information caught by your last question.

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response.

Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ
or Email: Freedom.ofinformation@gov.wales. Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely