

5 September 2022

Dear

### **Request for Information – ATISN 16558**

Thank you for your request for information dated 5 August.

### **Information requested**

With respect to the decision to transfer the Community Rail Team from Transport for Wales Rail Services Customer Experience Director (the Train Operating Company) to Director of Rail Operations at Transport for Wales (the Authority) which took place in October 2021. You asked for:

1. The letter and other documents from the Welsh Government on 13th January 2020 instructing Transport for Wales to take full accountability for Community & Stakeholder Engagement and Media Management from 1<sup>st</sup> April 2020;
2. Details about who made the decision to take this action;
3. What involvement the Welsh Ministers had in the decision to change the original six month trial on a secondment basis from 1st April 2020 to a TUPE transfer of the staff involved;
4. TfW Rail Services employed a consultancy to advise them on pension issues but said the Welsh Ministers reviewed the consultancy firm's analysis. When did Welsh Ministers review the analysis of the consultancy firm that advised on pension issues;
5. Who took part and what information was given to the Ministers?

### **Our response**

We have searched our records and cannot locate the information that has been requested. We suggest that you contact Transport for Wales in this matter who dealt with the transfer of staff that the request for information relates too. TfW can be contacted at - [Freedom of Information | TfW](#).

### **Next steps**

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ  
or Email: [Freedom.ofinformation@gov.wales](mailto:Freedom.ofinformation@gov.wales). Please remember to quote the ATISN  
reference number above.

You also have the right to complain to the Information Commissioner. The Information  
Commissioner can be contacted at: Information Commissioner's Office, Wycliffe  
House, Water Lane, Wilmslow, Cheshire, SK9 5AF. However, please note that the  
Commissioner will not normally investigate a complaint until it has been through our  
own internal review process.

Yours sincerely