

30/09/2022

Dear

**ATISN 16641 – Request for Information regarding CIW notices to cancel registration.**

Thank you for your request for information received on 08/09/2022. You asked for the following information:

1. *Number of notice of proposal to cancel registration of care home providers in the years 2019, 2020, 2021, 2022 to date*
2. *Number of such notices of proposal which were followed through to notice of decision in each year*
3. *Number of notice of proposal to cancel domiciliary care agency registration in each of the years 2019, 2020, 2021 and 2022 to date*
4. *Number of such notices which were progressed to notice of decision in each of the above years.*

**Our response**

Under the Regulation and Inspection of Social Care (Wales) Act 2016 the legal process for cancelling the registration of a service is by issuing an Improvement Notice. The Notice sets a deadline by which the provider must either take specified action or provide information. This step must be taken before a Notice of Decision may be issued.

The figures provided below relate to Improvement Notices and any subsequent Notice of Decision.

	1 Jan 2019 to 31 Dec 2019	1 Jan 2020 to 31 Dec 2020	1 Jan 2021 to 31 Dec 2021	1 Jan 2022 to 8 Sep 2022
Number of Improvement Notices to cancel registration of care home service providers	2	6	12	8
Number of Improvement Notices to cancel registration of care home service providers which were followed through to a Notice of Decision	2	1	1	1*
Number of Improvement Notices to cancel registration of domiciliary support service providers	0	0	0	2
Number of Improvement Notices to cancel registration of domiciliary support service providers which were followed through to a Notice of Decision	0	0	0	1*

\*It is important to note any Improvement Notices issued in 2022 may still be within timescale for a Notice of Decision to be issued. This may affect the figures provided.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,  
Welsh Government,  
Cathays Park,  
Cardiff,  
CF10 3NQ

or Email: [Freedomofinformation@gov.wales](mailto:Freedomofinformation@gov.wales)

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF.

However, please note the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely