Dear

ATISN 16680 – Hosting Contract

Information requested

Thank you for your request which I received on 23 September 2022. The information you have requested can be found in Annex A.

Our response

Our previous response for request (ATISN 14300) on the 8th December 2020 indicated the contract had an option to extend for 12 months. The extension option has been taken up and the contract end date is now 24/07/2023.

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely

Annex A

Further to the original Hosting request, the contract below has expired. Please provide the current status.

Code Enigma

I wish to submit a request to the organisation around their hosting contract(s) with 3rdparty providers.

The type of contract I wish to see is below:

- 1.Dedicated hosting- Managed environment
- 2.Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.
- 3.Cloud Hosting-Cloud hosting servicesprovide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

- 1. Type of hosting Dedicated, Co-Location, Cloud Hosting, Other?
- 2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?
- 3. What is the annual contract value for each contract?
- 4. What type of cloud environment?

Private Cloud-a distinct and secure cloud based environment in which only the specified client can operate.

Public Cloud-where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

Hybrid-integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

- 5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.
- 6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.
- 7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.
- 8. What is the contract period in years? Please include whether the agreement has any extension periods?
- 9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better, 10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.