

6 October 2022

Dear

## **ATISN 16705 – Aneurin Bevan Health Board**

Thank you for your request to the Welsh Government for information received on 30 September which will be dealt with under the Freedom of Information Act (2000) (FOIA). You requested the following:

1. *What date was the Welsh Government / Health Minister's Office informed that the ABHB Information Governance initiated measures that prevented ABHB employees / staff using their works email to directly contact patients, regarding appointments, enquiries, etc.?*
2. *How many departments within the ABHB did the Information Governance ABHB place these measures on?*
3. *Name the departments place on measure by the Information Governance ABHB.*

### **Our Response**

Welsh Government does not hold the information you have requested regarding Aneurin Bevan University Health Board's information governance measures. You may wish to contact the health board directly using the following link: [FOI.abb@wales.nhs.uk](mailto:FOI.abb@wales.nhs.uk)

### **Next steps**

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,  
Welsh Government,  
Cathays Park,  
Cardiff,  
CF10 3NQ

or Email: [Freedom.ofinformation@gov.wales](mailto:Freedom.ofinformation@gov.wales)

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,

Cheshire,  
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,