

6 March 2023

Dear

ATISN 17115 – Betsi Cadwaladr University Local Health Board

Thank you for your e-mail to the Welsh Government requesting information under the Freedom of Information Act (2000), received on 03 February 2023. You requested the following:

A listing showing the number of whistleblowing complaints / protected disclosures (or whatever terminology you prefer to use for such matters) received where the whistleblowing complaints relate to the Betsi Cadwaladr University Local Health Board.

- *Please provide that listing showing total numbers of such complaints received per calendar month from January 2019 to January 2023 inclusive.*
- *Please include such complaints whether they were received directly by the Welsh Government or were passed to it having been initially received at one of the Welsh Government's organisations or agencies, such as but not limited to Audit Wales, HIW, etc*
- *For each monthly number please indicate how many were anonymous and how many had complainants' names supplied to you.*

Our Response

I have noted and upheld your complaint in relation to the failure to comply with the timescale of responding to your request for information within 20 working days and I would like to sincerely apologise for the delay in responding.

The Welsh Government holds information of this description and it is enclosed at Annex 1 of this letter.

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,

Annex 1

The information below has been provided by Welsh Government, Health Inspectorate Wales and Audit Wales.

Please note Audit Wales and Health Inspectorate Wales are independent bodies and not a Welsh Government organisation or agency.

2019	Total Number - HIW	Total Number - AW	Numbers passed to WG	Total Number received by WG	Number of Whistleblowing Concerns with names provided
January	0				
February	0				
March	1				
April	0				
May	2				
June	0				
July	0				
August	1				
September	1				
October	1				
November	0				
December	0				
Total	6	0	0	0	0

2020	Total Number - HIW	Total Number - AW	Numbers passed to WG	Total Number received by WG	Number of Whistleblowing Concerns with names provided
January	0				
February	0				
March	2				
April	2				
May	4				
June	1				
July	1				

August	0				
September	2				
October	1				
November	2				
December	0				
Total	15	0	0	0	0

2021	Total Number - HIW	Total Number - AW	Numbers passed to WG	Total Number received by WG	Number of Whistleblowing Concerns with names provided
January	1				
February	0				
March	1				
April	1				
May	1				
June	3				
July	1				
August	1				
September	1				
October	2				
November	0				
December	1				
Total	13	0	0	0	0

2022	Total Number - HIW	Total Number - AW	Numbers passed to WG	Number received direct by WG	Total received by WG direct or indirectly	Number of Whistleblowing Concerns with names provided
January	1					
February	3					
March	0					
April	2					

May	2					
June	3					
July	1					
August	1					
September	2		yes		2	
October	1		yes	1	2	
November	6	4	yes	2	12	One
December	3		yes	2	5	Two
Total	25	4		5	21	

2023	Total Number - HIW	Total Number - AW	Numbers passed to WG	Total Number received by WG	Number of Whistleblowing Concerns with names provided
January	1	0	0	0	0