Dear

ATISN 17154 – Connectivity and Network Services

Information requested

Thank you for your request which I received on 14 February 2023.

You requested:

The information you have requested can be found at Annex A.

Our response

Please see our response at Annex B.

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely

Annex A

Dear Welsh Government,

a. Who provides your WAN and internet connectivity and the annual spend on each
b. Who provides your SIP trunks and what is the annual spend c. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend d. Who provides your LAN infrastructure and what is your annual spend e. Who provides your WIFI infrastructure and what is your annual spend f. Please confirm the manufacturer(s) of your wired network core and edge switching?
g. When was your core network installed?
h. Has it been updated subsequently?
i. Who maintains your core network?
j. When is the contract renewal date?
k. Please confirm value of the initial project?
l. Please confirm the value of annual support/maintenance services (in £)?

Annex B

	Question	Answer
A.	Who provides your WAN and internet connectivity and the annual spend on each	The BT Global PSBA invoices for 22-23 totals £124,443.47 (Net).
B	Who provides your SIP trunks and what is the annual spend	There are no SIP trunks.
C	Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend	Services are delivered internally.
D	Who provides your LAN infrastructure and what is your annual spend	LAN infrastructure is provided internally.
E	Who provides your WIFI infrastructure and what is your annual spend	WIFI infrastructure is provided internally.
F	Please confirm the manufacturer(s) of your wired network core and edge switching?	Juniper.
G	When was your core network installed?	2016.
H	Has it been updated subsequently?	No.
I	Who maintains your core network?	It is supported and maintained internally.
J	When is the contract renewal date?	2024 with option to extend for 2 years.
K	Please confirm value of the initial project?	This was undertaken by the outsourced supplier and a third party at the time. It is not known.
L	Please confirm the value of annual support/maintenance services (in £)?	£160,108.04 (Net Value) annual.