Grŵp y Prif Swyddog Gweithredu
Chief Operating Officer's Group

Llywodraeth Cymru
Welsh Government

Our ref: ATISN 17426
Date: 25 May 2023

Dear   ,

ATISN 17426

Thank you for your request which I received on 25 April 2023. The information that you requested is shown at Annex 1.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit
Welsh Government
Cathays Park
Cardiff
CF10 3NQ

or e-mail: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.org.uk

BUDDSODDWYR | INVESTORS
MEWN POBL | IN PEOPLE

Parc Cathays ● Cathays Park
Caerdydd ● Cardiff
CF10 3NQ

CentralDepartments-FOI/DP@gov.wales
Gwefan ● website: www.llyw.cymru
www.gov.wales

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely

Annex 1

The duration of time the Welsh Government have been utilising cloud infrastructure.

2013 to date

The criteria used to choose a cloud provider.

Welsh Government's current Micorosoft Licensing Solutions Partner (LSP) is Softcat PLC. The information below relates to the procurement exercise completed in 2019 to appoint a new LSP.

On 24th October 2019, a futher competition was issued to eligible suppliers on the National Procurement Services (NPS), IT Products and Services Framework Agreement (NPS-ICT-0019-15) Lot2.
The evaluation of the Tender was a three stage process which included:
Stage 1 - Technical Accreditation (pass/fail)
Stage 2 - Technical Evaluation (scored)
Stage 3 - Commercial Evaluation (scored)

At Stage 1, suppliers had to evidence they were (1) a Microsoft Gold Partner for Software Licensing, (2) a Microsoft Gold Partner for Azure Services, and (3) ISO27001 accredited.

At Stage 2, responses submitted by suppliers were scored based on (1) Value for Money (2) Value for Money, specifically Azure services, (3) Supply Chain Management, (4) Supply Continuity, and (5) Account Management

At Stage 3, the supplier's Mark Up was applied to the Welsh Government's ESA pricing at the time to give a 'Total Basket Price'. Supplier's were awarded a score compared to other bidder's Total Basket Price.

The percentage of infrastructures in the Welsh Government employing cloud services - Of all applications, databases and storage used by the commission, which percentage utilises cloud services?

Welsh Government don't measure or record the data to report on the percentage of cloud utilisation based on applications, databases and storage. Based on the data we do have available for infrastructure which is location of Virtual Servers and Database instances we can advise 82.3% of all Virtual Servers are cloud based and 96% of all Database instances are cloud located.

The supplier of cloud infrastructures used by the Welsh Government. (AWS/Oracle/Azure etc.)
Softcat PLC is the current Welsh Government's Microsoft Licensing Solutions Partner (LSP). All Microsoft Azure services are procured via the Welsh Government contract with Softcat. Some of our managed service providers may use other suppliers but this is not centrally held.

Case studies highlighting the successful implementation of the 'Cloud-first' strategy.

Link to GDS Case Study:
https://www.gov.uk/government/case-studies/how-the-welsh-government-migrated-their-technology-to-the-cloud"

The uptime of the Welsh Government cloud infrastructure What is the overall uptime of your cloud infrastructure on average? If it is easier to provide this project by project or by each infrastructure, then please provide that information, and we can average the data on our end.

We do not measure or record this data.

The annual budget over the last 5 years for IT-managed services
18-19 £ 12,869,000.00
19-20 £ 14,484,000.00
20-21 £ 14,484,000.00
21-22 £ 13,457,000.00
22-23 £ 13,457,000.00
23-24 £ 10,207,000.00*
    * Note that the 23-24 figure reflects the move of some staff costs to a central budget.

Please provide the percentage spent on cloud-managed services

approx 45%