

26 July 2023

Dear

ATISN 18630

Thank you for your request which was received on 20 June 2023. You asked for the following information:-

Welsh Government's current BACS software incumbent product & the renewal date of the contract.

Welsh Government currently use NatWest AutoPay Online Plus as our digital BACS solution. This is via Government Banking Services (GBS), who manage the procurement of the product. The Government Banking contract with NatWest expires on 7 March 2025.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit
Welsh Government
Cathays Park
Cardiff
CF10 3NQ

or e-mail: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.org.uk

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely