

29 August 2023

Dear

ATISN 18809 – Request for Information

Information requested

Thank you for your request which I received on 7 August 2023. You asked for:

The name of the bus company running the service that did not turn up for the 6am service from Cardiff to Aberdare.

Our response

Following a search of our paper and electronic records, I have established that the information you require is not held by the Welsh Government.

The information you require is held by Transport for Wales, and they will respond to you directly. They can be contacted at:

freedomofinformation@tfw.wales

Alternatively, you can write to:

Freedom of Information Officer
Transport for Wales
3 Llys Cadwyn
Pontypridd
Rhondda Cynon Taf
CF37 4TH

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at: Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or Email: Freedom.of.information@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,

Cheshire,
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely