

18 January 2024

Dear

Reference - ATISN 20061 - Service Directory

Thank you for your email of 8 January 2024 requesting a copy of the directory of services that are inspected by Healthcare Inspectorate Wales.

We have decided the information requested is exempt from disclosure under **Section 21 - Information accessible to applicant by other means** of the Freedom of Information Act. This is because the information is available on our website at this [link](#). The link takes you to a page on our website that contains a directory of services and settings inspected by Healthcare Inspectorate Wales. There is also the option to [export](#) this information into an Excel spreadsheet.

HIW operates within the Welsh Government's framework for handling Freedom of Information requests. If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedomofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely