

22<sup>nd</sup> March 2024

Dear

## **ATISN 20377 Request for Information**

Thank you for the above which I received on 21<sup>st</sup> March 2024, it stated: -

*I am in the starts of my Major project which involves looking at noise produced by spectator noise from outdoor areas/beer gardens at nighttime venues like bars, pubs, clubs and stadiums.*

*I'm basing my research prominently on these wards*

- *City Centre*
- *Cardiff Bay*
- *Adamsdown*
- *Butetown*
- *Cathays*
- *Grangetown*
- *Riverside*
- *Splott*

*I would like to request information for  $\pm$  3 years each side of 2020 for pre and post covid research.*

- *Council notices that were served and any documents of recurring complaints on the topic involving people shouting, talking and general crowd noise at the venues stated above.*
- *Description of the complaint – Characteristics of the noise.*
- *Names of the venue*
- *Dates of complaint submission*
- *If the complaint was made against a hosted event. (festival/ rugby match day /concerts)*
- *If the submission was made by a hotel or resident*

## **Our response**

Such information is not held by the Welsh Government, accordingly please direct your request to the relevant Local Authority i.e. Cardiff Council per identification of the above wards.

Further information/guidance is available here [Freedom of Information \(cardiff.gov.uk\)](https://www.cardiff.gov.uk/information).

## **Next steps**

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at: Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or Email: [Freedom.ofinformation@gov.wales](mailto:Freedom.ofinformation@gov.wales). Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,