

29 April 2024

Dear

ATISN 20413 - Reprographics Contracts

Information requested

Thank you for your request which I received on 28 March 2024. You asked for:

I would be grateful if you would provide details of your current contract covering reprographics/print arrangements under the Freedom of Information Act 2000 as follows:

1. Number of MFDs (Multi-functional devices) & photocopiers at the Welsh Government
2. Name of incumbent
3. Start/end date of contract (if expired, WHEN do you expect to revisit the marketplace)
4. Details of any extension options
5. What framework / Route to market used
6. Number of regular/desktop printers (in addition to above)
7. Is there a support contract on above, if yes please state start/end date
8. Does the Government have a Print Room
9. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options
10. Total annual print/copy volumes including, if applicable your Print Room, for (a) mono (b) colour
11. What Print software does the Government run
12. Your total annual spend on print
13. Who is responsible for this contract at the Government

Our response

1. Number of MFDs (Multi-functional devices) & photocopiers at the Welsh Government	160 in total
2. Name of incumbent	RICOH
3. Start/end date of contract (if expired, WHEN do you expect to revisit the marketplace)	Start date 21/11/2017 end date 31/03/25
4. Details of any extension options	No extension option
5. What framework / Route to market used	NPS Framework Agreement NPS – ICT – 0064 – 16 Supply of Multi-Functional Devices and Associated Goods and Services.
6. Number of regular/desktop printers (in addition to above)	112

7. Is there a support contract on above, if yes please state start/end date	No 3rd party support
8. Does the Government have a Print Room	Yes
9. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options	Ricoh 4 Machines Contract April 2018 for 4 years. Contract extended to 31/05/25.
10. Total annual print/copy volumes including, if applicable your Print Room, for (a) mono (b) colour	Volumes for Copy Unit are: Annual 776, 433 Colour / Mono
11. What Print software does the Government run	Ricoh Software (Print Drivers) Ricoh Fiery (Adobe Software for Pdf's) (Microsoft works)
12. Your total annual spend on print	Total spend under contract from 21/11/17 to 23/04/24 £4,258,051.93 (annual spend unavailable)
13. Who is responsible for this contract at the Government	ICT Procurement/Welsh Government Copy unit

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely