

2 October 2024

Dear

Reference ATISN 21920

Thank you for your information request received on 11 September 2024.

A response to your information request is provided below:

1. *All successful prosecutions of independent healthcare services since 2010, including name of the service/provider, date of prosecution, any penalties that were issued, and a description of the offence.*

HIW has successfully prosecuted one service provider since 2010. Details can be found on our website at this [link](#). The service provider was fined £12,000.

2. *All non-compliance notices issued by HIW since 2010 to independent healthcare services, including name of the service, date the notice was issued, and description of the regulatory breach(es).*

We have decided to withhold this information, as this is exempt from disclosure under **Section 21 - Information accessible to applicant by other means** of the Freedom of Information Act. This is because details of non-compliance notices issued to independent healthcare services are provided in our inspection reports, which are available on our website at this [link](#).

The date of when the compliance notice was issued is not provided within the inspection report, however, they are normally issued within two days of the date of inspection.

HIW operates within the Welsh Government's framework for handling Freedom of Information requests. If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedomofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,

Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely