

FW: E Harley

To : Redacted

Cc Redacted

Tue 03/12/2024 10:09

For info – I will keep you updated

**From:** redacted

**Sent:** 03 December 2024 10:09

**To:** redacted

**Subject:** RE: E Harley

Dear all

Thank you for your emails and apologies for not getting back to you yesterday as I was on leave.

I will ask my office to contact you and facilitate an urgent meeting this week for those who wish to attend. I have already met with Alun Davies and Nick Smith along with councillors in Brynmawr and recently attended the Tredegar town council and provided an update on the action we are and have taken to date.

The key areas of concern escalated to the Health Board recently have primarily been around the Brynmawr practice which has the partnership of Dr Ahmed and Dr Allinson being placed into enhanced monitoring. I have attached a confidential briefing I shared with the Brynmawr councillors and redacted in relation to the issues raised in relation to Brynmawr but also the partnership more generally. I have also included a confidential presentation which is a summarised version.

I am gathering some further information for the other practices that are run by the same partnership which I can share at the meeting.

In the meantime I can confirm that the partnership has a standard primary care contract in place with the same contractual terms etc as all other GP practices and is not a new model of primary care. Most of the salaried GPs are the same GPs that were in place previously with GP recruitment and ongoing challenges around securing locums particularly in some areas.

The Health Board has taken the concerns very seriously and is meeting with the partnership regularly through the enhanced monitoring process to seek assurance that issues and concerns are resolved.

I hope that is helpful and I look forward to meeting up hopefully later this week.

Best Wishes

Redacted

**From:** Redacted

**Sent:** 30 November 2024 14:36

**To:** redacted

**Subject:** Re: E Harley

Dear redacted

As local MP for Torfaen, I would like to echo Lynne's concerns and ask that I be invited to any meeting.

Kindest regards,

Redacted

**From:** redacted

**Date:** Saturday, 30 November 2024 at 09:54

**To:** redacted

**Subject:** Re: E Harley

Dear redacted

I fully support redacted concerns. In the Autumn I met with the Director of Primary Care about these issues, which had been passed on to me by a patient who themselves had been informed by their GP. I was told that the issues were minor and were being resolved. That is very clearly not the case.

Redacted has also raised similar issues about Brynmawr and I note that redacted has spoken out publicly.

I would like to be included in a meeting with redacted as soon as possible and would request that redacted are also invited.

redacted

**From:** redacted

**Sent:** Saturday, November 30, 2024 9:37:41 AM

**To:** redacted

**Cc:** redacted

**Subject:** E Harley

Good Morning redacted

This story is on the BBC this morning. My office has had a call from one of these locum doctors and as you know I've continued to get complaints from patients about E Harley's practice in Pontypool.

You will recall that I raised concerns about this model of primary care delivery after the contract in Pontypool was awarded. I also raised concerns about the lack of openness

by the Health Board as I wasn't informed in the correspondence notifying me of the new contract that this was a different model of primary care.

I met with the Health Board together with redacted about it.

I also wrote to the then Health Minister and current FM raising concerns about it. I know that redacted has raised concerns in the chamber several times.

I really feel that the Health Board needs to get a grip urgently on this situation. While the model may technically comply with our independent contractor model in the NHS it is certainly not in the spirit of the model. Independent contractors have traditionally built relationships with the communities they serve and the patients they see. This E Harley model is not that. It feels to me like independent contractors purely making profit on the back of our communities.

This BBC story is incredibly worrying - of course they are using locums because the actual GPs who have been awarded the contract rarely come to the communities that they are meant to serve. I'm afraid that the Health Board saying "we are aware of concerns" is really not going to cut it.

I am extremely concerned about this situation and would be grateful for an urgent meeting with the Health Board to discuss this.

Thank you for giving this matter your attention. I look forward to your urgent response

Kind regards,

redacted

