

5 February 2025

Dear

ATISN 23296 – Welsh NHS monitoring and provision of services

Thank you for your request to the Welsh Government for information under the Freedom of Information Act (2000) received on 23 January. You have requested the following:

- 1 - How many Minor injuries units are there across Wales?*
- 2 - How many operate 24 hour coverage?*
- 3 - Where are they located?*
- 4 - Those that are not 24 hours what impact has that had on A&E's in those areas?*
- 5 - Does NHS Wales have a policy or strategy around the provision of MIU's and if not why not?*
- 6 - What work is Welsh Government undertaking to improve provision of MIU's?*
- 7 - Where on a risk matrix of concern do lack of MIU's currently stand?*

Our Response

- 1. How many Minor Injuries Units are there across Wales?*
- 2. How many operate 24-hour coverage?*
- 3. Where are they located?*

You can find the information you have requested above via the NHS Wales 111 website at the following link: -

[NHS 111 Wales - Search Results](#)

You can use a filter that will enable you to display all the minor injury units in Wales and will be able to access further information such as their opening times. It is worth noting that major emergency departments will be included in this list and whilst they are not a minor injury unit, they do operate a minor's stream.

- 4. Those that are not 24 hours what impact has that had on A&Es in those areas?*

We do not hold this information centrally. Health boards are responsible for planning and delivering services based on population need.

- 5. Does NHS Wales have a policy or strategy around the provision of MIU's and if not, why not?*
- 6. What work is Welsh Government undertaking to improve provision on MIU's?*

The Six Goals for urgent and emergency care policy handbook sets out our overarching strategy and policy priorities for urgent and emergency care to ensure that people get the right care, in the right place, first time. It is for health boards to determine how they deliver this for their local population. I have provided you with a link to our Six Goals Policy Handbook.

7. Where on a risk matrix of concern do lack of MIU's currently stand?

We do not hold this information centrally. Health boards are responsible for planning and delivering services based on population need.

Next Steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit
Welsh Government
Cathays Park
Cardiff
CF10 3NQ
or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,