

Measure 1: Quality and Safety management Governance

Incidents, concerns and complaints:

- Reported incidents, never events and national reported incidents to be in line with all Wales average
- Concerns and complaints raised to be in line with all Wales average.
- Complaints to be closed in line with all Wales standard
- Numbers of duty of candour triggers, redress, clinical negligence and Reg 28 issued

Infection prevention and control

- A reduction in HCAI rates within maternity and neonatal services to national targets
- Overview of SSI position and variance
- Compliance with hand hygiene audits, national cleaning standards, and antimicrobial audits in line with national standards

Measure 2: Workforce

- Vacancy rates across the maternity and neonatal services to not exceed 4% as a whole and by individual departments
- 100% of doctors and nurses caring for critically ill neonates to maintain New-born Advanced Life Support (Resuscitation Council UK) certification - All Wales Neonatal Standards
- 98% compliance (rolling monthly) with mandatory training (PROMPT, fetal monitoring and NALS - broken down to agreed staffing groups
- Analysis of monthly staffing levels - unfilled shifts, vacancy rates, rota gaps and shift compliance to service standards.

Measure 3: Outcomes

- Mortality rates - stillbirths (intrapartum and antepartum) direct maternal deaths, neonatal deaths
- Numbers of PMRT reports completed and those graded C and D
- Term admission to neonatal unit to be below 6%. 100% of cases to have had an ATTAIN review
- Maternal ITU admissions
- HIE incidents – place of births (Grade 2 and 3)
- Periprem Care Bundle Compliance
- Outcomes against Growth Assessment Protocol (GAP)

Measure 4: Patient, MNVP, family and staff feedback

- Civica analysis
- Staff survey analysis/student learner feedback, culture surveys
- Compliments