


<p><b>Health, Social Care and Early Years Group</b></p> <p>Enhanced Monitoring Maternity and Neonatal Services Swansea Bay University Health Board Ref: SBUHB/MatNeo/08/005</p>	 <p>Llywodraeth Cymru Welsh Government</p>
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## Meeting Notes

**19 August 2024**

### 1. Welcome and Introductions

Attendance and apologies were noted and reflected in the table below.

### 2. Actions from previous meeting

The note of the previous meeting was agreed and all actions are covered within the agenda. An update on the ITU pathway was received shortly before the meeting

### 3. Highlight report against key metrics

SBUHB have welcomed a newly appointed band 7 neonatal nurse but vacancies remain for maternity band 6 which will be filled before the end of September 2024.

BAPM compliance is currently at 60%, SBUHB explained that this decrease was due to short term sickness within the workforce but they have been managing the service by using additional staff and agency nurses. The health board agreed to review whether they were correctly reporting against this measure. It was noted that while NNAP figures look below that of BAPM, the reporting is for funded cots while SBUHB are reporting actual cot acuity.

Training rates continue to improve in line with their plan. SBUHB aim to hold sessions in September to address those who still need PROMPT, fetal surveillance or NLS training to achieve the expected levels.

Adverse events remain the highest reported incidents within quality and safety with a recent increase noted in neonatal medication errors. The slide pack provided by the health board outlines details of the work undertaken to address this and to stop it from happening again. There was one NRI reported in June. This was a shared incident with CTMUHB as the patient had been transferred from CTMUHB. SBUHB do not think that there was a delay in response to the incident to negatively impact the patient's care and the patient has since been discharged and is doing well.

Welsh Government asked whether the health board felt there had been adequate joint working in light of the temporary changes to CTMUHB services. SBUHB assured they are working closely with CTMUHB to best understand patient flow of expected and unexpected labours. They are holding weekly SITREP meetings with CTMUHB and CVUHB to cover anomalies and provide rapid response. Communications have gone out to patients and the public.

Within quality assurance, the health board has been working with their corporate governance team and have developed an SOP for handling patient complaints and incidents. The general learning taken from the monthly audit of 10% of incidents

showed over-reporting on harm through over-grading no harm incidents. The health board is continuing to audit incidents monthly.

SBUHB are undertaking work relating to babies (born under the 10<sup>th</sup> percentile) with diagnostics and have a working group to develop a SOP for scans for gestational age babies, linking maternity services with radiology. Welsh Government questioned when the health board will complete this work. SBUHB fed back they expect outcomes to develop by Nov/Dec 2024. The first governance meeting will take place in September and there will be three further meetings following this.

There were 12 babies admitted to NICU in June and who saw longer lengths of stay than the previous month, these were mostly respiratory cases. SBUHB assured that all babies are adequately reviewed before NICU admission to maintain critical care capacity.

The slides indicated a month on month decrease in appointment bookings but the health board agreed to review this position

**Action – Health board to review data related to new bookings.**

SBUHB are making progress in reinstating community intrapartum services and expect Board to consider this in September 2024. Welsh Government asked, if agreed, when the work can begin. SBUHB assured they will begin the Monday following the Board meeting and as part of the preparations have already been working with communications and assessing eligible women to transfer to the service. Home birth services are also covered in the paper going to Board.

**4. HIW Inspections**

The 2019 HIW action plan has now been closed following the completion of the single outstanding action. The health board also revisited the plan before closure and assessed current process and services against the 2019 plan. It was agreed with the health board that the NHS Executive will undertake an assurance assessment and review the process/evidence against the closed actions.

**Action – NHS Executive to arrange an assurance assessment of the closure of the 2019 HIW action plan by October 2024**

As of April 2024, there are 2 outstanding actions to take within the 2023 general improvement plan. These actions have been given revised deadlines for October 2024. The health board is also on track to complete all actions of the HIW immediate improvement plan by the end of the month. This will be included within the NHS Executive assessment.

SBUHB have recently responded to the letter sent by Welsh Government relating to the ITU pathway. The health board provided updates that a SOP is now written and out for approval with a consultation period planned for September. Colleagues expect the SOP to be live in October 2024.

The HIW Singleton Inspection Report was received in July 2024. The health board has completed the July actions and are on track to meet the August action deadline. The themes picked up in the report included patient experience, information display

such as bilingual availability, maternity and neonatal dashboard accessibility, and use of obstetric theatres. The report also covered the current bereavement room and colleagues are in talks of how to best improve the facility and make more comfortable for patients.

**Action – Health board to update on the maternity and neonatal dashboard at the next meeting.**

Welsh Government questioned whether there were any actions the health board believes they won't achieve within deadlines. SBUHB assured they are confident they will meet all the deadlines and the current expected date for full closure is in December 2024. The NHS Executive were asked to assure this work on completion.

## 5. Any other business

SBUHB presented some feedback from patient experience and response from both neonatal and maternity surveys was mostly positive. The health board have been approached by NHS Executive to be a pilot site on CIVICA and work has been ongoing in the background to prepare for this. There are no confirmed live dates as of yet but initial conversations are happening this month.

A positive patient story was shared.

**Date of the next meeting: Tues, 22 Oct 2024 2:30pm**

Action Log			
No.	Action	Owner	Update/Deadline
14	Health board to update on new booking data at next meeting highlighted by a month-on-month decrease.	redacted	
15	NHS Executive to arrange an assurance assessment of the HIW action plans.	redacted	
16	Health board to provide an update on the maternity and neonatal dashboard at the next meeting	redacted	

## Attendance

Attendance and apologies		
Health Board	NHS Executive	Welsh Government
redacted	redacted	redacted
redacted		Redacted
redacted		redacted
redacted		redacted
redacted		redacted
redacted		redacted
redacted		redacted
redacted		
redacted		
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redacted		
redacted		
redacted		
Apologies		
	redacted	