



Ein cyf/Our ref ATISN 24533

10 April 2025

Dear ,

### **ATISN 24533 – Reclassification of Plas Carmel by Aelwyd Housing**

#### **Information requested**

Thank you for your request which I received on 13 March 2025. You asked :

1. Has Aelwyd Housing Association formally changed the classification of Plas Carmel from sheltered accommodation to social housing social housing?
2. If so, when was this change approved, and what process did Aelwyd HA follow?
3. Were residents consulted before this decision was made, as required under housing regulations?
4. What are the regulatory requirements for such a change, and were these requirements met?

#### **Our response**

In relation to question 1, sheltered accommodation provided by housing associations is normally classified as social housing. We have therefore presumed you refer to a change from sheltered housing to general needs social housing and answered on that basis. Should this not be the case, please get back in touch.

Following a search of our paper and electronic records, I have established that the information you require in questions 1, 2 and 3 above is not held by the Welsh Government.

In relation to question 4, there are no specific regulatory requirements relating to the reclassification of a property from sheltered housing to general needs social housing. However registered social landlords are expected to comply with the [Regulatory Standards](#),

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

and RS4 states that *“Tenants are empowered and supported to influence the design and delivery of services”*.

## **Next steps**

If you are dissatisfied with the Welsh Government’s handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government’s Freedom of Information Officer at: Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or Email: [Freedom.ofinformation@gov.wales](mailto:Freedom.ofinformation@gov.wales)

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner’s Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely