

9 April 2025

Dear

ATISN 24580

Thank you for your request which I received on 24 March 2025. You asked for the following:

Any information, documentation, contract clause change or emails, etc. that you have received in the past two years which identify any countries where Microsoft can or actually do process any data you have uploaded to the following services:

- 1. Any service operated by or on the Microsoft Azure cloud platform by any of your processors or contracted service providers (including a direct contract with Microsoft)*
- 2. Any Microsoft M365 service*

Our response

The information requested is exempt under Section 22 of the Freedom of Information Act (2000) information reasonably accessible to the applicant by other means. Welsh Government have not received any specific information or documentation relating to Microsoft's processing of data within countries that is not already published publicly on Microsoft's website.

Welsh Government use UK based Azure services wherever possible (followed by EU and the US in preference order for any Microsoft global services that are not available within the UK region) and our M365 services are based on the UK geography, again details of which are already published by Microsoft.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response.

Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit
Welsh Government
Cathays Park
Cardiff
CF10 3NQ

or e-mail: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.org.uk

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely