

16 May 2025

Dear

Request for information - ATISN 24649

Thank you for your request which I received on 15 April.

Your Request

You asked for the following information:

I am requesting a breakdown of the number of reported incidences to your local authority of pothole damage to (1) LCVs and vans between 3,000 and 3,500kg and (2) cars that required repairs in 2024, and a breakdown of the total costs of the repairs by vehicle type in 2024.

1. The total number of reported incidences of pothole damage to **LCVs and vans between 3,000 and 3,500kg** in 2024, that required vehicle repairs.
2. The total number of reported incidences of pothole damage to **cars** in 2024, that required vehicle repairs.
3. The total costs of repairs reported as a result of pothole damage to **LCVs and vans between 3,000 and 3,500kg** in 2024.
4. The total costs of repairs reported as a result of pothole damage to **cars** in 2024.

Our Response

I can confirm that the Welsh Government holds some of the information you have requested. The information we hold is for the Welsh Strategic Road Network only, for further information relating to this topic you will need to contact each local authority individually.

For question one, the total number of reported incidences of pothole damage to LCVs and vans between 3,000 and 3,500kg in 2024, that required vehicle repairs, was zero.

For question two, the total number of reported incidences of pothole damage to cars in 2024, that required vehicle repairs, was 33.

For your third question, the total costs of repairs reported as a result of pothole damage to LCVs and vans between 3,000 and 3,500kg in 2024, was zero.

For your final question, the total costs of repairs reported as a result of pothole damage to cars in 2024 was £11,274.70

Personal Information

The request you sent me contains personal information about you - for example, your name and email address. The Welsh Government will be the data processor for this information and, in accordance with the General Data Protection Regulation, it

will be processed in order to fulfil our public task and meet our legal obligations under the Act to provide you with a response. We will only use this personal information to deal with your request and any matters which arise as a result of it. We will keep your personal information and all other information relating to your request for three years from the date on which your request is finally closed. Your personal information will then be disposed of securely.

Under data protection legislation, you have the right:

- to be informed of the personal data we hold about you and to access it
- to require us to rectify inaccuracies in that data
- to (in certain circumstances) object to or restrict processing
- for (in certain circumstances) your data to be 'erased'
- to (in certain circumstances) data portability
- to lodge a complaint with the Information Commissioner's Office (ICO) who is our independent regulator for data protection

For further information about the information which the Welsh Government holds and its use, or if you wish to exercise your rights under the GDPR, please see contact details below:

Data Protection Officer
Welsh Government
Cathays Park
CARDIFF
CF10 3NQ

Email: DataProtectionOfficer@gov.wales

Any information released under the Freedom of Information Act 2000 or Environmental Information Regulations 2004 will be listed in the Welsh Government's Disclosure Log (at <https://gov.wales/about/open-government/freedom-of-information/responses/?lang=en>).

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit
Welsh Government
Cathays Park
Cardiff
CF10 3NQ

or Email: Freedomofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely