ATISN 24728 - Recorded correspondence in response to Question 2:

All correspondence between HIW and The Kaleidoscope Project relating to how TKP's services across Wales are configured, from Jan 2023- May 2025

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1. HIW - Registration - Kaleidoscope Project - Initial Contact - 2024 07 12 - Email chain re Introduction and meeting

From: XXXXXXXX, XXX (COOG - Healthcare Inspectorate Wales)

<XXX.XXXXXXXXX@gov.wales>
Sent: 12 July 2024 10:35

To: XXXX XXXX <XXXX.XXXX@kaleidoscope68.org>

Cc: XXXXXX XXXXXXX <XXXXXXX.XXXXXXXQkaleidoscope68.org>

Subject: RE: Kaleidoscope Project - Independent Health Care (Wales)

Regulations 2011

Thanks XXXX, yes that's fine for me.

I'll send a Teams invite through shortly.

Thanks XXX

From: XXXX XXXX <XXXX.XXXX@kaleidoscope68.org>

Sent: Friday, July 12, 2024 10:21 AM

To: XXXXXXXX, XXX (COOG - Healthcare Inspectorate Wales)

<XXX.XXXXXXXX@gov.wales>

Cc: XXXXXX XXXXXXX <XXXXXXX.XXXXXXXQkaleidoscope68.org>

Subject: RE: Kaleidoscope Project - Independent Health Care (Wales)

Regulations 2011

Hello XXX

How about Tuesday 23rd July at 1pm

I think that teams is fine for an initial discussion

BW, XXXX

From: XXX.XXXXXXXX@gov.wales <XXX.XXXXXXXX@gov.wales>

Sent: Friday, July 12, 2024 10:18 AM

To: XXXX XXXX <XXXX.XXXX@kaleidoscope68.org>

Cc: XXXXXX XXXXXXX <XXXXXXX.XXXXXXXQkaleidoscope68.org>

Subject: RE: Kaleidoscope Project - Independent Health Care (Wales)

Regulations 2011

Good morning XXXX,

Thank you for getting back to me. Would either Tuesday 23rd or Friday 26th be suitable for you both? I am happy to arrange the meeting on Teams

however if you feel it would be beneficial to meet in person I can attend at your premises, please let me know what you'd prefer.

Kind regards XXX

From: XXXX XXXX <XXXX.XXXX@kaleidoscope68.org>

Sent: Thursday, July 4, 2024 4:35 PM

To: XXXXXXXXX, XXX (COOG - Healthcare Inspectorate Wales)

<XXX.XXXXXXXX@gov.wales>

Cc: XXXXXX XXXXXXX <XXXXXXX.XXXXXXX@kaleidoscope68.org>

Subject: RE: Kaleidoscope Project - Independent Health Care (Wales)

Regulations 2011

Hello XXX

I am indeed the correct person to speak with as well as our Medical Director Dr XXXXXX XXXXXXX.

I think that a meeting would be very useful. Would you like to suggest a few dates/times that would suit you? Dr XXXXXXX works with us on Tuesday, Wednesday and Friday.

Kind regards

XXXX

XXXX XXXX

Governance and Clinical Services Director

Tel/ Fon: 01633 XXXXXX/01633 XXXXXX Mobile/ Symudol XXXXXXXXXXXX (mon to fri)

Address/ Cyfeiriad: Resolven House, St Mellons Business Park, Fortran Road,

St Mellons, CF3 0EY www.kaleidoscope68.org

From: XXX.XXXXXXXX@gov.wales <XXX.XXXXXXXX@gov.wales>

Sent: Thursday, July 4, 2024 10:26 AM

To: XXXX XXXX XXXX.XXXX@kaleidoscope68.org

Subject: Kaleidoscope Project - Independent Health Care (Wales)

Regulations 2011

Dear XXXX XXXX,

I understand that you are Governance & Clinical Services Director for Kaleidoscope Project. I am the Senior Registration Manager at Healthcare Inspectorate Wales (HIW), I manage the HIW Registration Team's activities

in respect of <u>The Independent Health Care (Wales) Regulations 2011</u> and The Private Dentistry (Wales) Regulations 2017.

HIW has previously engaged with Kaleidoscope Project to determine whether the services offered by Kaleidoscope Project require registration under The Independent Health Care (Wales) Regulations 2011. It was previously established that registration was not required for the services offered at that time. However, it would be beneficial for HIW to meet with yourself and/or other representatives of Kaleidoscope Project to discuss the services provided and how these operate.

Could you please advise whether it would be yourself or another member of your organisation to start these discussion with?

Please feel free to contact me on the number below if you wish to discuss this matter further.

Kind regards XXX

XXX XXXXXXXXX

Uwch Reolwr Cofrestru | Senior Registration Manager Arolygiaeth Gofal Iechyd Cymru | Healthcare Inspectorate Wales Llywodraeth Cymru | Welsh Government (Ffôn | Tel: 03000628163

* E-bost: XXX.XXXXXXXX@llyw.cymru | Email: XXX.XXXXXXXX@gov.wales

Gwirio bod gwasanaethau gofal iechyd yn cael eu darparu mewn ffordd sy'n mwyafu iechyd a llesiant pobl.

To check that healthcare services are provided in a way which maximises the health and wellbeing of people.

2. Kaleidoscope Project - Registration Discussion Areas - 2024 07 17 email

From: XXXXXXXXXX, XXX (CSI - Healthcare Inspectorate Wales - Healthcare

Inspectorate Wales) Sent: 17 July 2024 14:29

To: XXXX XXXX <XXXX.XXXX@kaleidoscope68.org>

Cc: XXXXX XXXXXX <XXXXXXXXXXXQkaleidoscope68.org>; XXXXXXX, XXXXXXX (CSI - Healthcare Inspectorate Wales - Healthcare Inspectorate

Wales) <XXXXXXX.XXXXXX@gov.wales>

Subject: Kaleidoscope Project - Registration Discussion Areas

Good afternoon XXXX,

Ahead of next week's meeting I've collated some information regarding Kaleidoscope Project to aid my understanding of the organisation, I have attached this. There are guestions included that would be helpful to discuss during our meeting next week. I am happy to go through these during the meeting however you may wish to consider these ahead of our meeting. I appreciate that there is limited time ahead of our meeting but if you wish to provide any further information in advance, this would be gratefully received.

Kind regards XXX

XXX XXXXXXXXXXX

Uwch Reolwr Cofrestru | Senior Registration Manager Arolygiaeth Gofal Iechyd Cymru | Healthcare Inspectorate Wales Llywodraeth Cymru | Welsh Government

(Ffôn | Tel: 03000628163

* E-bost: XXX.XXXXXXXXXXXX@llyw.cymru | Email:

XXX.XXXXXXXXXX@gov.wales



3. Kaleidoscope Project - Registration Discussion Areas - 2024 07 22 Response



Responses to HIW queries ahead of mee

4. Kaleidoscope Project - Registration Discussion Areas - 2024 07 23 Meeting Notes



5. HIW - Registration - Kaleidoscope Project - Registration not required - 2024 08 15 email

From: XXXXXXXXXX, XXX (CSI - Healthcare Inspectorate Wales - Healthcare

Inspectorate Wales)

Sent: 15 August 2024 14:20

To: XXXX XXXX <XXXX.XXXX@kaleidoscope68.org>

Subject: HIW - Registration - Kaleidoscope Project - Registration not required

- 2024 08 15

Good afternoon XXXX,

Thank you for taking the time to meet with HIW to discuss the services provided by Kaleidoscope Project.

Following the meeting HIW has considered the information provided and the implication with The Independent Health Care (Wales) Regulations 2011 (legislation.gov.uk). HIW have concluded that registration would not be required and no further action is required from yourselves in respect of this matter.

Please see attached letter that sets out our reasoning for this decision.

Please do not hesitate to contact HIW if you wish to discuss the service provision of Kaleidoscope Project in future.

Kind regards XXX

XXX XXXXXXXXXX

Uwch Reolwr Cofrestru | Senior Registration Manager

Arolygiaeth Gofal Iechyd Cymru | Healthcare Inspectorate Wales

Llywodraeth Cymru | Welsh Government

□ Ffôn | Tel: 03000628163

E-bost: XXX.XXXXXXXXXXQllyw.cymru | Email: XXX.XXXXXXXXXXXQgov.wales



6. HIW - Registration - Kaleidoscope Project - Registration not required - 2024 08 15 email provider acknowledgement

From: XXXX XXXX <XXXX.XXXX@kaleidoscope68.org>

Sent: 15 August 2024 18:54

To: XXXXXXXXX, XXX (CSI - Healthcare Inspectorate Wales - Healthcare

Inspectorate Wales) <XXX.XXXXXXXXXX@gov.wales>

Subject: Re: HIW - Registration - Kaleidoscope Project - Registration not required

- 2024 08 15

Good evening XXX

Thanks for getting back to us so promptly and we agree with your decision.

Kind regards

XXXX

Sent from Outlook for Android