



Ein cyf/Our ref ATISN 24533

16 April 2025

Dear ,

Complaint in respect of ATISN 24533 – Reclassification of Plas Carmel by Aelwyd Housing

Following your request of 10 April I have completed an internal review of the response to your Freedom of Information Request ATISN 24533.

The information you requested was:

1. Has Aelwyd Housing Association formally changed the classification of Plas Carmel from sheltered accommodation to social housing social housing?
2. If so, when was this change approved, and what process did Aelwyd HA follow?
3. Were residents consulted before this decision was made, as required under housing regulations?
4. What are the regulatory requirements for such a change, and were these requirements met?

My review has concluded that the initial response to your request was undertaken appropriately, and therefore the original decision is upheld. This is because I am satisfied that Welsh Government does not hold any information which is relevant to your request.

I have considered your complaint in accordance with the procedure outlined in the Welsh Government's Practical Guide for Making Requests for Information which is available by post on request or via the internet at: [Freedom of Information \(FOI\): request from the Welsh Government | GOV.WALES](#).

If you remain dissatisfied with this response you have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

Yours sincerely



Llywodraeth Cymru
Welsh Government

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