

2 June 2025

Dear

ATISN 24692

Thank you for your request which I received on 6 May. We interpreted your request as relating to Welsh Government administrative estate and Cadw only, you confirmed that you were seeking the following information:

1. Which manufacturers supply the Welsh Government with flags?

In relation to the Welsh Government administrative estate, flags are purchased from Celtic Flag Services.

Flagpole Express Ltd are the current supplies of flags to Cadw.

2. Which companies repair and maintain flagpoles on Cadw properties?

Cadw's facilities management contractor, Vinci, Infinite Access who are an IRATA (International Rope Access Trade Association) member.

3. Which companies repair and maintain Welsh Government flagpole assets?

In relation to the Welsh Government administrative estate, the maintenance and repair of flagpoles are undertaken through our Hard Facilities Contractor Mitie.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response.

Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit
Welsh Government
Cathays Park
Cardiff
CF10 3NQ

or e-mail: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Website: www.ico.org.uk

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely