

Direct Line: 0300 062 8163

E-mail: HIW@gov.wales

2 February 2026

Dear ,

Reference ATISN 26560 - Elysium Healthcare

Thank you for your information request of 12 January 2026. Please find below a joint response from HIW and CIW.

Your Request

Can you please provide information in relation to Elysium Healthcare regulated MH and wellbeing in all facilities in Wales that you oversee including but not limited to: Aberbeeg, Aderyn, Cefn Carnau, Phoenix House, Reene Court, Tŷ Grosvenor, Tŷ Gwyn Hall, Ty Glyn Ebwy.

- A. How many notifications of self-inflicted deaths were received by HIW/CIW from Elysium in the financial years between 2021 and 2025?*
- B. How many notifications of self-inflicted injuries were received by HIW/CIW from Elysium in the financial years between 2021 and 2025?*
- C. How many of these deaths involved the service user using the bedroom or bathroom door as a ligature point?*
- D. How many unexpected deaths occurred when a service user was on unescorted leave?*

Our Response

Please find below the joint HIW/CIW response to your information request regarding Elysium Healthcare services regulated by both inspectorates.

A. How many notifications of self-inflicted deaths were received by HIW/CIW from Elysium in the financial years between 2021 and 2025?	1
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To check that healthcare services are provided in a way which maximises the health and wellbeing of people

Gwirio bod gwasanaethau gofal iechyd yn cael eu darparu mewn ffordd sy'n mwyafu iechyd a llesiant pobl

Llywodraeth Cymru / Welsh Government
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www.hiw.org.uk / www.agic.org.uk

C. How many of these deaths involved the service user using the bedroom or bathroom door as a ligature point?	0
D. How many unexpected deaths occurred when a service user was on unescorted leave?	0
B. How many notifications of self-inflicted injuries were received by HIW/CIW from Elysium in the financial years between 2021 and 2025?	178

Next Steps

HIW operates within the Welsh Government's framework for handling Freedom of Information requests. If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedomofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely