

11 February 2026

Dear

ATISN 26653- Waiting Times

Thank you for your request to Welsh Government for information under the Freedom of Information Act (2000) received on 4 February 2026. You requested the following.

In context of the Welsh Government announcement that waiting numbers in NHS Wales dropped by 23,400 between October and November of 2024. Please provide the following information.

1. Of this 23,400 reduction

- How many patients were actually treated at an appointment?*
- How many were rescheduled?*
- How many people were removed from the waiting list all together, due to cancellations/death etc.*

2. If there are other categories then please provide this so that we can see the total drop of 23,400

Our Response

We have assumed that you are referring to data between October and November 2025 where the numbers of pathways waiting were reduced by 23,374 between these two months.

Welsh Government does not hold the level of detail you have requested. Welsh Government only collects and reports nationally, the total numbers of pathways waiting at the end of each month and the total number of pathways which closed in the month.

For November 2025, the number of pathways closed was **136,648**, this includes all the possible reasons for closure, as stated in the national guidance.

Next Steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit
Welsh Government
Cathays Park
Cardiff
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,