

Dear

ATISN 26917 – Digital Systems and Platforms

Thank you for your request to Welsh Government for information under the Freedom of Information Act (2000) received on 8 May 2026 regarding digital systems and platforms used to support children's placement, brokerage, and associated data functions in Wales.

You refer to the CCSR portal and requested the following information to be provided:

1. *Development Costs*

The total cost incurred (to date) in the design, development, and implementation of this national or regional digital platform used to support:

- Children's placement referrals*
- Brokerage or placement coordination*
- Provider vacancy management*
- Associated data systems (including those linked to the Centre for Child & Family Research or similar initiatives)*

2. *Annual Operating Costs*

The current or most recent annual cost of operating and maintaining these systems, including:

- Hosting and infrastructure*
- Support and maintenance contracts*
- Internal staffing or programme costs (where attributable)*

3. *Suppliers and Contracts*

Details of any external suppliers or contractors involved in:

- Building the platform(s)*
- Maintaining or supporting the system(s) Including contract values, duration, and scope where available.*

4. *Scope and Coverage*

A brief description of:

- The platform(s) currently in use*
- Which Local Authorities or regions use them*
- Whether usage is mandatory or optional*

5. *Future Investment*

Any planned or budgeted future investment in these systems, including upgrades, replacements, or expansion.

Our Response

Welsh Government does not hold the information you have requested. The information you are seeking may be held by the Children's Commissioning Consortium Cymru (4C's) and you can contact them directly by using the following link: 4Cs@rctcbc.gov.uk

Next Steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit
Welsh Government
Cathays Park
Cardiff
CF10 3NQ
or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,