

Dear

ATISN 26972: Request for Information – Ceredigion County Council Care Homes

Thank you for your request which we received on 13 May 2026.

Information requested

You asked for the following information in relation to Hafan y Waun Care Home, Waunfawr, Aberystwyth, SY23 3AY, and any other care homes owned, operated, or commissioned by Ceredigion County Council:

1. Notifications and Incident Reports

For the past five calendar years:

- a. Any notifications submitted to CIW relating to legionella, water hygiene issues, or water system failures at Hafan y Waun*
- b. Any incident reports, concerns, or safeguarding notifications involving water safety or environmental health risks*
- c. Any correspondence between CIW and Ceredigion County Council relating to legionella or water system issues at Hafan y Waun*

2. Inspection Findings

For Hafan y Waun:

- a. Any inspection reports, unpublished findings, or internal notes that reference legionella risk, water hygiene, or environmental safety*
- b. Any compliance notices, recommendations, or requirements issued to the home relating to water systems or infection control*
- c. Any evidence of non-compliance, missed checks, or repeated concerns raised during inspections*

3. Enforcement or Regulatory Action

- a. Any enforcement actions, improvement notices, or compliance requirements issued to Hafan y Waun relating to legionella or water hygiene*
- b. Any enforcement or compliance actions taken against other Ceredigion County Council care homes for similar issues within the past five years*
- c. Any internal CIW assessments or risk ratings that reference legionella or water system concerns*

4. Communications With Other Agencies

- a. Any correspondence between CIW and Public Health Wales, Health and Safety Executive (HSE), or Ceredigion County Council relating to legionella at Hafan y Waun*
- b. Any joint-agency meeting notes, action plans, or follow-up reports involving legionella risk at this site*

5. Overview of Council-Run Care Homes

- a. A list of all Ceredigion County Council care homes inspected by CIW in the past five years*
- b. Whether any of these homes have had legionella-related concerns, notifications, or compliance issues recorded by CIW*
- c. Any thematic reviews or internal summaries relating to water hygiene risks in local authority-run care homes*

Our response

Having reviewed the nature of the information you requested, we consider the information amounts to environmental information as defined under **The Environmental Information Regulations 2004 (EIR)**.

We have therefore considered your request under the EIR rather than the Freedom of Information Act 2000.

The information you requested is enclosed and is set out within the table at **Annex 1** to this response. Where requested information is not held, this is noted.

We have decided some of the information we hold which falls within the scope of your request is exempt from disclosure under **Regulation 13 of the Environmental Information Regulations 2004: 'Personal Data'** and is therefore withheld. Where this is the case, this is noted within the table at **Annex 1**. The reasons for applying these exemptions are set out in full at **Annex 2** to this response.

Next steps

If you are dissatisfied with our handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,

Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely

Annex 1

Table of information requested, disclosed, withheld and not held

Please note the following:

- You asked for information in relation to Hafan y Waun Care Home and any other care homes owned, operated, or commissioned by Ceredigion County Council. CIW does not hold information about which homes are commissioned by Ceredigion Council. We have therefore only considered information relating to care homes for which Ceredigion Council is the registered provider.
- You requested information relating to Hafan Y Waun Care Home for the past 5 years. Hafan Y Waun was registered under Ceredigion Council in 2023. We have therefore only considered information relating to the registration of Hafan Y Waun under Ceredigion Council for the past 3 years.

Question	Information held	Information disclosed	
1		Notifications and Incident Reports. For the past five calendar years:	
1a	Any notifications submitted to CIW relating to legionella, water hygiene issues, or water system failures at Hafan y Waun.	Doc 01a: Notifications relating to legionella at Hafan Y Waun.	Doc 01a: Information enclosed
1b	Any incident reports, concerns, or safeguarding notifications involving water safety or environmental health risks at Hafan y Waun.	Doc 01b: Safeguarding record (January 2025)	Doc 01b: Information withheld Third party personal data exempt under Regulation 13 of the EIR
1c	Any correspondence between CIW and Ceredigion County Council relating to legionella or water system issues at Hafan y Waun.	No information held	
2		Inspection Findings. For Hafan y Waun:	
2a	Any inspection reports, unpublished findings, or internal notes that reference legionella risk, water hygiene, or environmental safety.	The inspection reports dated January 2026 and June 2024 include general references to environmental safety. Doc 02a: Extracts from Inspection notes from 2024 & 2026 referencing legionella and environmental health.	The inspection reports are publicly available on our website here: Hafan Y Waun Doc 02a: Information enclosed Third-party personal data is redacted under Regulation 13 of EIR:
2b	Any compliance notices, recommendations, or requirements issued to the home relating to water systems or infection control	No information held	