



REDACTED – SECTION 38 Quarterly Monitoring Reports

Quarter: 01 April- 30 June 2026

Overview of the quarter including any key achievements

This period included the end of the academic year. We therefore said goodbye to the majority of our 2025 student cohort, but six have remained with the project to provide support during the summer months.

We received approximately 60 applications for the project from undergraduates alone this quarter- we then sifted the applications and selected the best 25 candidates.

We were also greatly honoured to receive two awards during this period- REDACTED – SECTION 38

We also reviewed all of our live cases and closed two inactive cases in order to make way for new clients. We are in the final stages of preparing further submissions for one client, REDACTED- SECTION 40(2).

We are actively supporting REDACTED – SECTIONS 38 and 40(2)

Finally, we are exploring the possibility of partnering with REDACTED – SECTION 38. This would help us to access interpretation in a wider variety of languages whilst also forging new partnerships in the sector.

As mentioned in our last report, we have also started implementing policies intended to use our time and resources more efficiently, for example through light-touch ‘merits’ testing incoming referrals, and being stricter with existing clients around unattended appointments.

Progress against objectives and KPIs

Targets/ Objectives	Progress to date
To provide legal advice and representation to eligible cases already on the REDACTED – SECTION 38 waiting list.	Two cases closed, a new case arranged to be taken on in July
To provide students with an opportunity to develop experience in this area with the hope that some students will go on to work in immigration or other areas of social welfare law and possibly lead to students becoming OISC or otherwise qualified in immigration law	Six students retained over summer months, with six returning in September as ‘student mentors’. We also learned that one of our former students is now qualified to IAA Level 2 with REDACTED – SECTION 38.
To respond to other legal needs of the community by e.g.: signposting, delivering	Partnership with REDACTED – SECTION 38 allows us to signpost more easily.



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community legal talks, or producing written information, as and when capacity allows

Partnership with REDACTED – SECTION 38 being explored.

Forward look

Focus for next quarter.

As the next quarter falls in the student summer holidays, we will focus on making headway on existing cases, intending to complete and submit three fresh claims which are near completion, supported by a small group of students only. We will also take on one to two new clients.

We also plan to use the time to update our policies and processes, such as our client facing templates, and our process for booking and communicating appointments. We'll review and update our student training programme ready to be delivered in September, followed immediately by a number of client appointments in October.

Over the summer, we'll also receive volunteering applications from post-Graduate students, from which we will select a further five volunteers.

Challenges issues and insights

Report on data, trends, emerging challenges and possible identified solutions to issues faced

As mentioned above, clients failing to attend booked appointments has been a challenge this quarter, and we have therefore implemented a much stricter policy around this.

Unfortunately, the former student that we had lined up to do ad-hoc cover for REDACTED – SECTION 40(2) has had to find alternative full time work. We have approached another former student about this role.

Finance

Overview including any issues or underspend.

This quarter is always quiet in terms of spending- our spending will be considerably higher in the next quarter.