

From: Information redacted- person A

Sent: Thursday, May 2, 2024 7:10 PM

To: Information redacted- person X

Subject: Advice issued re use of Calpol by NHS 111 to childcare providers

Hi person x,

Information redacted

I work in childcare policy and Care Inspectorate Wales colleagues have raised an issue with re advice being given to childcare providers via NHS 111 re the administration of Calpol to children in an emergency situation. This has led to providers wanting to have generic bottles of Calpol available to administer to children if the need arises. This is contrary to our current National Minimum Standards for Childcare which says that;

- Prescription medicines are not administered unless a doctor has prescribed them for that child.
- Medication is stored in the original container, clearly labelled with the child's name

When challenged in the past by providers wanting to have a generic bottle of Calpol to administer (without advice from a medical practitioner or NHS 111) we have stressed the dangers of providing medicine to small children in the absence of a diagnosis or without knowledge of when medication was last administered. However if the advice is coming from NHS 111 to deal with potentially emergency situations we need to reconsider the position and look to change our guidance. However before doing so we would like to confirm this is the correct advice from a medical perspective.

Are you able to point me in the direction re who could help with;

1. Confirming that the advice from NHS 111 call handlers is correct re use of Calpol
2. How best to amend our guidance to reflect the correct and safe position for when Calpol should be administered to young children/babies in the absence of their parents.

Many thanks and apologies if this is not an area where you are able to help.

Best wishes