Date: 6 November 2026

ATISN 26-0081

Dear

Thank you for your request which I received on 22 October 2026. You asked for the following information, for which responses are provided below:

1. The number of uninterruptible power supply (UPS) systems in your estate and, where held, their manufacturer and approximate kVA rating (a summary is fine – site-level locations are not required).
   I have concluded that this information is exempt from disclosure under Section 31(1)(a) of the Freedom of Information Act 2000. Further details on this exemption are provided at Annex 1.

2. The name of the current supplier(s) contracted to maintain these UPS systems. If UPS maintenance is delivered within a wider facilities management or M&E contract, please name that contractor and any UPS subcontractor.
   Mitie Technical Facilities Ltd, WBPS as their subcontractor.

3. The start date, end date and any extension options of that contract.
   1 October 2025 - 31 September 2029 with option to extend by a further 3 years in 1 year increments.

4. The annual contract value.
   £2.4m

5. The procurement route used (e.g. framework name, open tender, direct award).
   Open tender

6. The job title of the officer responsible for managing the contract.
   Head of Facilities Management

Next steps

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit
Welsh Government
Cathays Park
Cardiff

CF10 3NQ

or e-mail: Freedom.ofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Website: www.ico.org.uk

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely

Annex 1

Section 31(1)(a) – prevention or detection of crime

The Freedom of information Act/Environmental Information Regulations provide a right for anyone to ask a public authority to make requested information available to the wider public. As the release of requested information is to the world, not just the requester, public authorities need to consider the effects of making the information freely available to everybody. Any personal interest the requester has for accessing the information cannot override those wider considerations.

I have withheld the number of uninterruptible power supply (UPS) systems in our estate information under section 31(1)(a) of the Freedom of Information Act 2000 (FOIA). Section 31(1)(a) provides an exemption where disclosure would, or would be likely to, prejudice the prevention or detection of crime.

The withheld information comprises information which would make our estate vulnerable to attack.

I consider that disclosure of this information would be likely to prejudice the prevention of crime. In reaching this conclusion, I have considered the prejudice test as follows:

The interest which could be harmed

The relevant interest is the prevention of crime, specifically the protection of Welsh Government's UPS systems and information from unauthorised access and cyber-related criminal activity.

The nature of the prejudice

Disclosure of the number of UPS systems in our estate would reveal information about the structure and location of information within Welsh Government's estate. Providing this information publicly could assist a malicious actor in developing a more detailed understanding of that environment and identifying or targeting particular locations or resources.

I therefore consider that there is a causal link between disclosure of the information and an increased risk to the security of Welsh Government's systems and information.

Likelihood of the prejudice occurring

I do not consider the risk to be purely hypothetical. Information disclosed under FOIA is, in effect, available to the world at large and could be combined with other information already available about Welsh Government systems. I consider that disclosure of the UPS systems information would be likely to increase the risk of attempts to gain unauthorised access to, or otherwise compromise, Welsh Government systems and information.

I have therefore concluded that the exemption at section 31(1)(a) is engaged.

Public interest test

Section 31(1)(a) is a qualified exemption and I have therefore considered whether the public interest in disclosure outweighs the public interest in maintaining the exemption.

Factors favouring disclosure

I recognise the general public interest in openness and transparency and, specifically, in enabling the requester to understand what information is held in relation to Welsh Government UPS systems and where that information is held.

Factors favouring maintaining the exemption

There is a strong public interest in maintaining the security of Welsh Government's estate and IT systems information and in avoiding the disclosure of technical information which could assist malicious activity. Disclosure of the detailed UPS systems information would provide limited additional transparency about the systems themselves, while increasing the information publicly available about the structure and location of vulnerabilities within Welsh Government's estate and IT environment.

I have also considered the potential for the information to be combined with other information already in the public domain. The Information Commissioner's guidance recognises that, when assessing prejudice under section 31, a public authority may take account of harm arising from information being combined with other information, sometimes referred to as the "mosaic effect".

On balance, I consider that the public interest in protecting Welsh Government systems and information from criminal activity outweighs the public interest in disclosure of the full file-path information. The information is therefore withheld under section 31(1)(a).